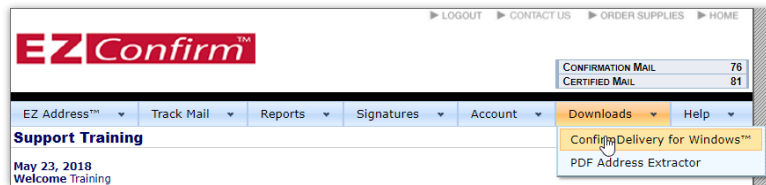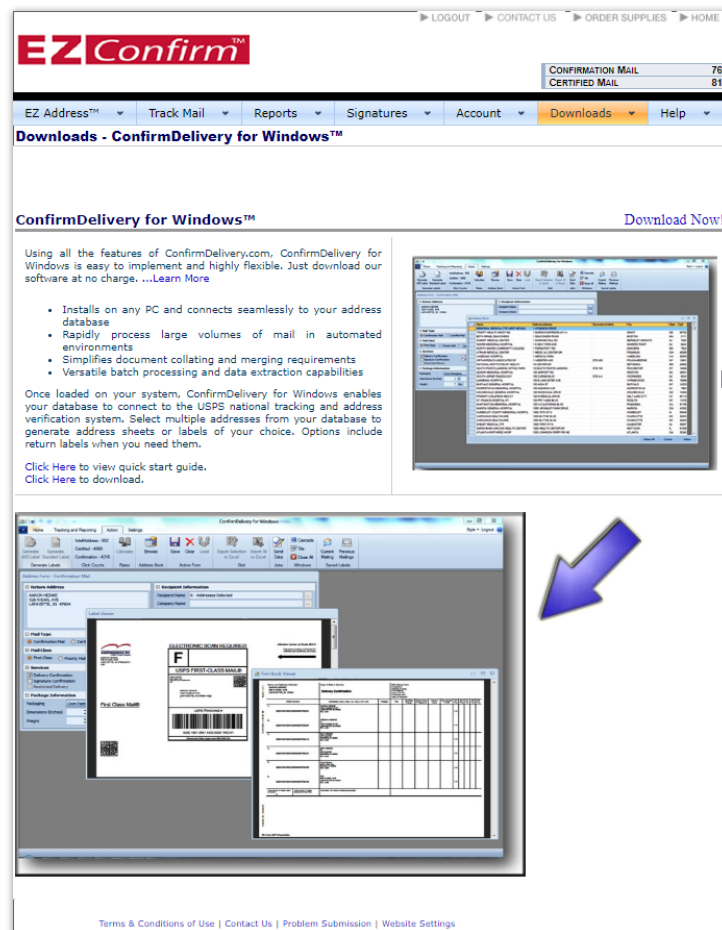1. Log into the EZ-Confirm account
2. Hover over the *Downloads* tab at the top of the screen and select *ConfirmDelivery for Windows*™

3. The following screen will appear:

4. Click *Download Now!*
5. The ConfirmDelivery™ application will download and you may run the program

The following criteria must be met before the Desktop Tool will install:
- Must be a Windows based computer (x86 or x64 supported)
- Must have Microsoft Access Database Engine 2010 installed
  - http://www.microsoft.com/en-us/download/details.aspx?id=13255
- Must have Microsoft OLE DB drive installed
  - http://www.microsoft.com/en-us/download/details.aspx?id=23734
- For users behind a proxy, proxy server must allow communication to
  https://api.confirmdelivery.com/CDI_WCFService3/Service.svc
  - EII recommends that the entire confirmdelivery.com domain be unblocked to ensure future updates to the API do not impact production